

TELECHOICE INTERNATIONAL LIMITED

INVESTOR RELATIONS POLICY

1. General Policy Principles

- 1.1 The Company is committed to ensuring that all communications of material information are conducted in a timely, balanced, and equitable manner, in strict adherence to the SGX-ST Listing Manual, the Singapore Code of Corporate Governance (2018), and Practice Guidance to the Singapore Code of Corporate Governance (2018).
- 1.2 The Company is dedicated to treating all shareholders fairly and aims to provide clear, accurate, and concise information to both shareholders and the broader investment community.
- 1.3 The Company strives to use clear, straightforward, and unambiguous language in all communications with its shareholders and the investment community.
- 1.4 All communication will be based solely on publicly disclosed and available information. The IR team will respond to shareholder inquiries in accordance with the Company's disclosure policy, ensuring that no selective disclosure of material information takes place.
- 1.5 The Company does not provide commentary on research reports issued by sell-side analysts, as these are based on the analysts' independent models and conclusions. However, the Company may correct material factual inaccuracies in such reports, provided the information has already been disclosed to the public. The Company will not comment on, confirm, deny, or offer guidance on any forward-looking statements or financial projections included in these reports.
- 1.6 The Company does not respond to or comment on rumours or market speculation. However, should the need arise, the Company will issue prompt and appropriate clarifications.
- 1.7 The Company will, subject to compliance with the SGX-ST Listing Manual or applicable law, refrain from commenting on commercially sensitive proceedings that remain unresolved.
- 1.8 The Company, its directors, and officers observe a one-month "blackout period" prior to the release of half-year and full-year financial results, and a two-week "blackout period" before 1Q and 3Q Market Updates, which include revenue disclosures. During these blackout periods:
 - 1.8.1 The Company will cease all IR engagements and refrain from commenting on industry outlook, financial performance, or any matters potentially influencing earnings projections.
 - 1.8.2 The Company will not purchase or acquire any of its shares, either on or off the market.
 - 1.8.3 All directors and officers of the Company are prohibited from trading in the Company's shares.

2. Engagement with Investment Community

- 2.1 The Company is committed to cultivating long term relationships with stakeholders and engaging in two-way communication with investors through several touch points. These engagement platforms provide for active discussions on the Group's financial performance, current industry trends, prospects and sustainability issues with the investment community.

2.2 The Company publishes its financial results on a half-yearly basis in compliance with SGX-ST Listing Rules. In addition to these half-yearly results, the Company will provide quarterly and relevant market updates during the intervening periods to ensure shareholders are kept informed.

2.3 The Company actively engages with its shareholders and the investment community through the following channels:

2.3.1 Annual General Meetings and Extraordinary General Meetings (if required)

2.3.2 Half-yearly analyst and media briefings following the release of the half-year and full-year financial results (as appropriate)

2.3.3 Annual Reports and Sustainability Reports

2.3.4 Press Releases

2.3.5 Corporate Website

3. Communication Channels

3.1 Shareholders' Meetings

3.1.1 The Company's Annual General Meeting (AGM) serves as a key platform for shareholders to engage directly with the Board. Directors and senior management are present to address any queries or concerns from shareholders.

3.1.2 The Company ensures that shareholders have the opportunity to participate fully and vote at general meetings. The Annual Report and Notice of AGM are dispatched within the required timeline to provide shareholders with sufficient time to review the documents.

3.1.3 Notices of general meetings are published in the local newspaper, released via SGXNET, and posted on the Company's corporate website.

3.1.4 Shareholders are informed of the voting procedures at general meetings by an external polling agent, and an external scrutineer is also appointed by the Company to count and validate votes.

3.1.5 Voting is by way of poll, and the results of the voting are announced immediately at the general meeting, with details of the percentage of votes for or against each resolution.

3.1.6 The results of the voting will also be promptly announced via SGXNET following the conclusion of each meeting.

3.1.7 Minutes of general meetings are prepared by the Company Secretary and published within one month after the general meeting on SGXNET and posted on the Company's corporate website.

3.2 Meetings with the Investment Community

- 3.2.1 The Company actively engages with analysts and investors through meetings or conference calls to help them better understand the Company's businesses and operational fundamentals.
- 3.2.2 While the Company does not seek to influence analysts' views, it may review an analyst's report for factual accuracy based on publicly available information.
- 3.2.3 Immediate concerns raised by analysts and investors who do not attend these meetings or conference calls are addressed through e-mails in a timely and accurate manner.

3.3 Corporate Website

- 3.3.1 Financial results, annual reports, press releases, SGXNET announcements, presentation materials, and other relevant corporate information are available in the "Announcements & Press Releases" and "Investor Relations" sections of the Company's corporate website (www.telechoice.com.sg).
- 3.3.2 Members of the public may subscribe to the Company's email alert service to receive regular updates on news releases, corporate information, and announcements.

4. Company Contacts

- 4.1 Shareholders and the investment community can contact the Company's Investor Relations (IR) team via email at enquiry@telechoice.com.sg
- 4.2 Shareholders may also reach the Company's Share Registrar at: B.A.C.S. Private Limited, 77 Robinson Road, #06-03 Robinson 77, Singapore 068896, Tel: +65 6593 4848, Email: main@zicoholdings.com

5. Shareholder Privacy

- 5.1 The Company acknowledges the importance of shareholder privacy and will not disclose shareholder information without consent, except when required by law.